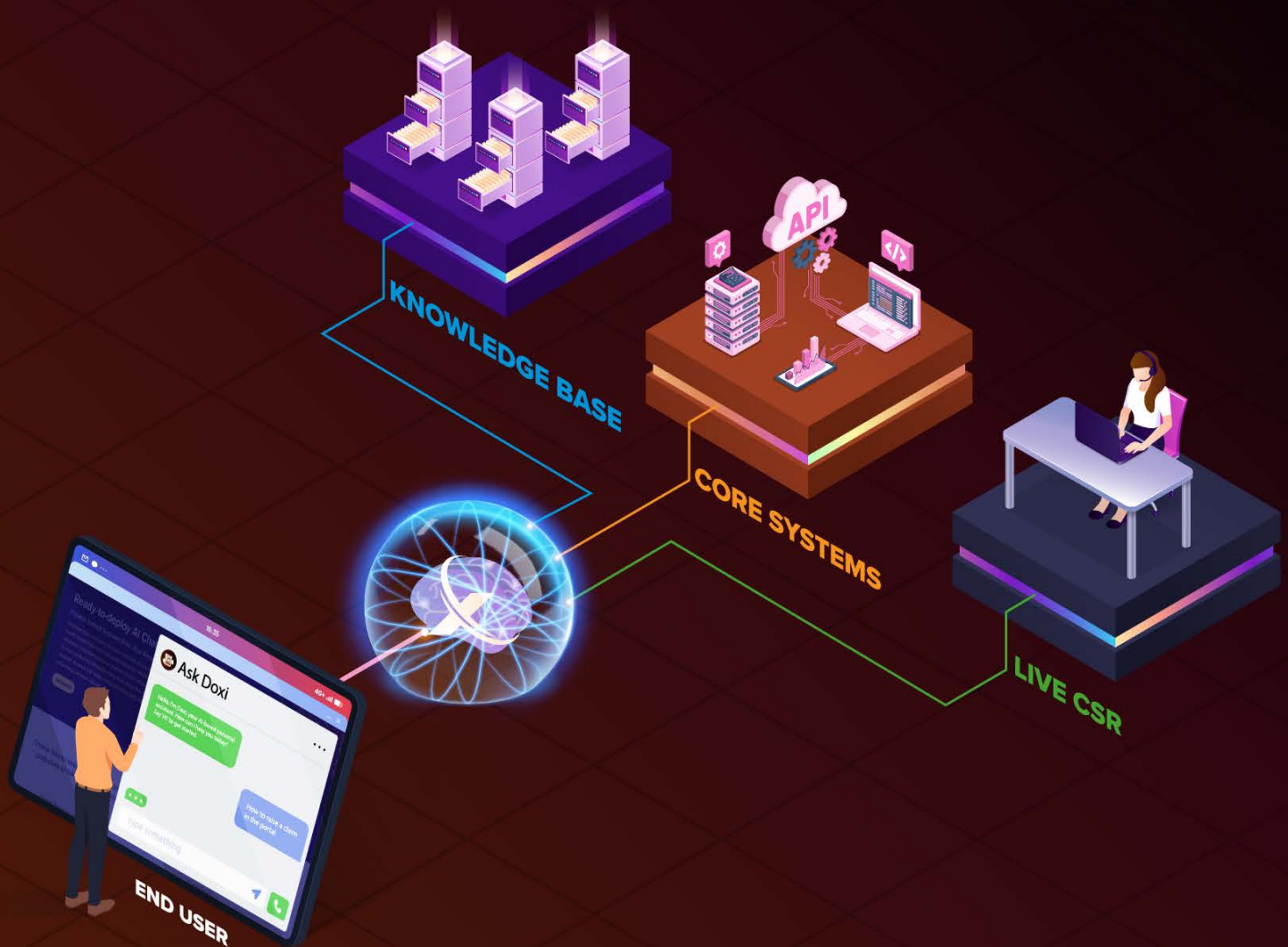




# Xemplar Doxi

## Complete AI-Powered Chat(bot) Solution



### Knowledge Q&A | Integrated Fulfillments | Transfer to Live Assistance

This all-encompassing chatbot solution is designed to provide immediate responses to inquiries by accessing a knowledge repository or referencing core systems for data retrieval and transactions. This enhances self-service capabilities and customer experience, or seamlessly transfer to a live Customer Service Representative (CSR) to handle complex inquiries requiring human assistance. Whether the goal is to streamline customer support processes or enhance internal efficiency, Doxi offers a straightforward and modern solution that not only delivers a seamless experience, but also drives down operational costs, improves overall operational efficiency, and boosts customer satisfaction.

# How Doxi can be a powerful addition to your enterprise?

-  Instant Access to Information
-  Easy to Deploy
-  AI-Powered Efficiency
-  Live Agent Transfer Capability



## Key Modules

BASIC



### Knowledge Q&A

Doxi handles multi-format document search, supports multiple languages, and provides custom branding for a scalable, personalized, and efficient self-service experience.

PRO



### Integrated Fulfillments

Doxi integrates with core systems via APIs to automate transactions, streamline workflows, and reduce live chats/calls by delivering relevant solutions efficiently.

ENTERPRISE



### Transfer to Live CSR

Doxi seamlessly connects users to live CSRs for real-time assistance with complex inquiries, ensuring a smooth transition from automated responses to personalized support.

## Analytics & Reporting

Using the **Admin Portal** monitor all chat conversations, adoption trends, self-service KPIs, etc. including the ability to obtain insights on types of questions being asked along with chatbot's responses. This provides a convenient way to fine-tune chatbot's performance and quality of responses.



SOC 2 Type II  
Certified Company

SCAN QR CODE  
TO VISIT OUR  
WEBSITE

